

# Established offshore Risk Operations Center for one of the largest Payment Network

## Background

Our client is one of the largest Payment Networks. They were looking to establish a 24/7 fraud operations and investigations team for ecosystem-level events, ensuring the security and protection of the payment system. They had recently invested in developing real-time alerting systems and wanted to build a global team to investigate fraud.

## Objectives

Deploy a global team to proactively detect and prevent fraud by doing the following:

- Thoroughly understand the alert and gather relevant data to analyze the same
- Identify specific segments where suspected fraudulent activity is concentrated, and perform impact analysis to determine the scope and severity of the issue
- Create targeted block rules to prevent further fraudulent activity and deploy them in production
- Continuously monitor the effectiveness of the block rules and retire them when the fraudulent activity subsides

## Approach to establish Risk Operation Center



## Key Results

**\$1B+** in Fraud Savings by blocking fraudulent activities in real-time across merchant terminals



## Let's Connect



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## About Straiive

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