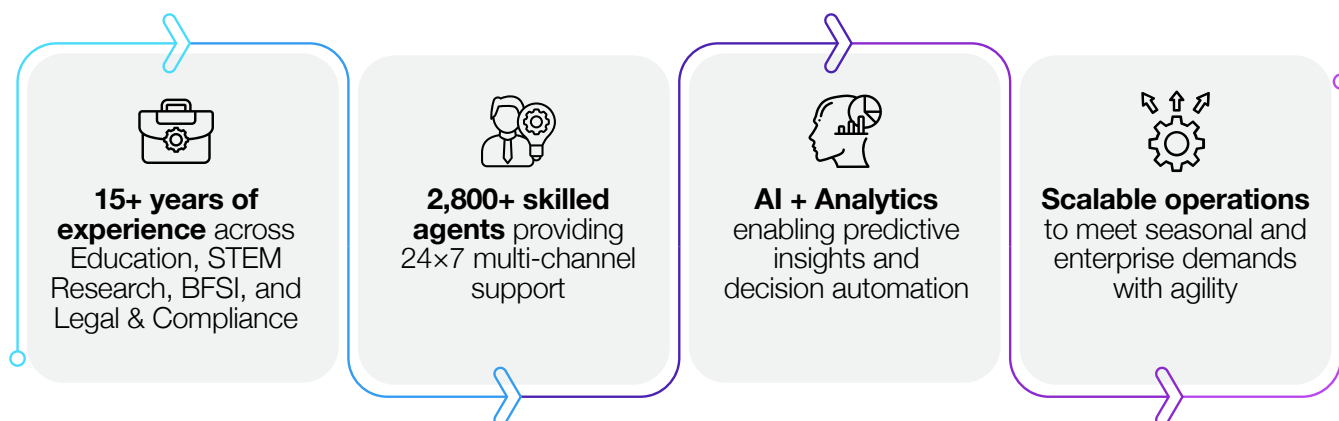# Straive

Transforming Customer Service & Enterprise AI

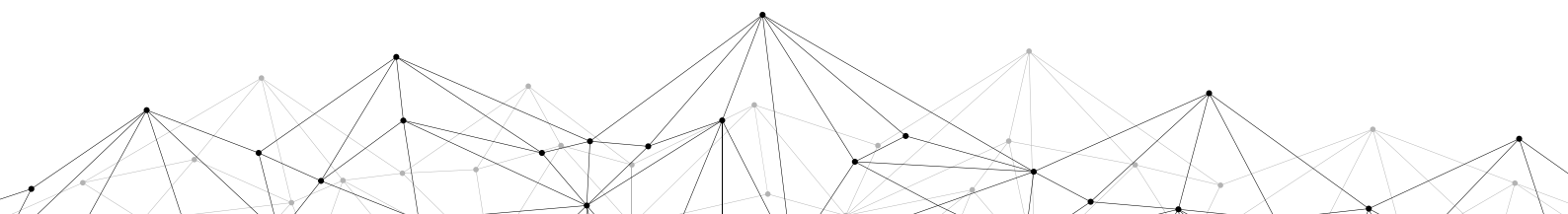Empowering Intelligent, Scalable, and Human-Centered Experiences

Straive integrates Agentic AI and human expertise to redefine customer service and enterprise operations — delivering faster, smarter, and more personalized engagement at scale.

Our Strengths

15+ years of experience across Education, STEM Research, BFSI, and Legal & Compliance

2,800+ skilled agents providing 24×7 multi-channel support

AI + Analytics enabling predictive insights and decision automation

Scalable operations to meet seasonal and enterprise demands with agility
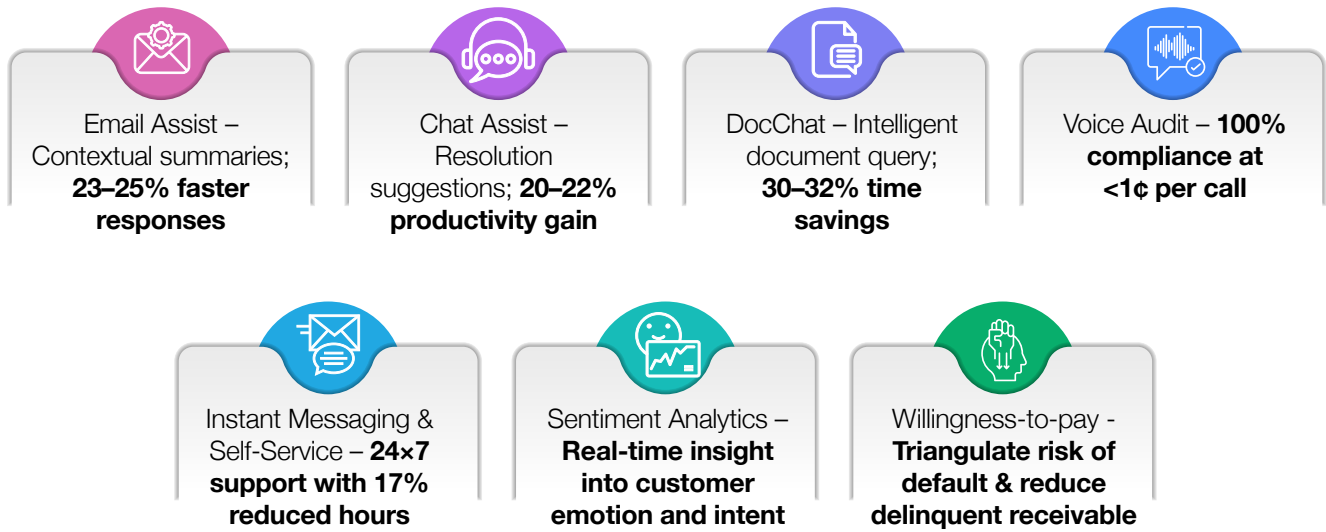
End-to-End CX & Enterprise AI

Straive delivers a comprehensive operating ecosystem spanning the entire customer journey — from lead generation to sales to service and back-office support.

- Lead Generation & Inside Sales
- Sales Support & Customer Onboarding
- Customer Engagement & Helpdesk
- Back-Office Support

- Data & Knowledge Management
- Recruitment & Resourcing
- Accounts Receivable Collections
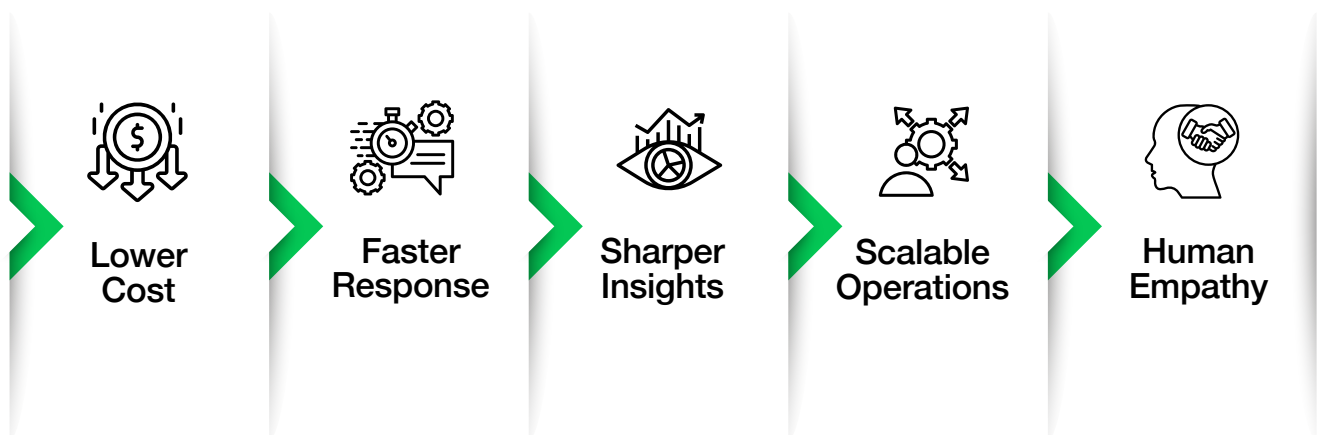- F&A & Legal Back-office
- IT Service Management

AI in Action: Smarter CX, Tangible Impact

Our Agentic AI + Human-in-the-Loop model enhances productivity, precision, and personalization.

- **Email Assist –** Contextual summaries; **23–25% faster responses**
- **Chat Assist –** Resolution suggestions; **20–22% productivity gain**
- **DocChat –** Intelligent document query; **30–32% time savings**
- **Voice Audit – 100% compliance at <1¢ per call**

- **Instant Messaging & Self-Service – 24×7 support with 17% reduced hours**
- **Sentiment Analytics – Real-time insight into customer emotion and intent**
- **Willingness-to-pay - Triangulate risk of default & reduce delinquent receivable**

The Straive Advantage

Lower Cost → **Faster Response** → **Sharper Insights** → **Scalable Operations** → **Human Empathy**

Experience the power of AI + Human Intelligence.
Partner with Straive to build intelligent, scalable, and human-centered operations.

About Straive

As a data analytics and AI operationalization company, we don't just build top-tier data analytics and AI solutions—we integrate them seamlessly into your core workflows. This approach drives enhanced efficiency, improves user experience, and boosts revenue, setting you apart from the competition.

Serving a diverse range of industries— including Pharmaceutical & Life Sciences, Logistics, Supply Chain & Manufacturing, Research & Publishing, Information Services, EdTech, Banking & Financial services, Retail Tech, and Entertainment & Media— we have a global client base spanning over 30 countries.

Our strategically positioned resource pool operates across seven countries, including the Philippines, India, the United States, Nicaragua, Vietnam, the United Kingdom, and Singapore, where the company is headquartered.

www.straive.com
contact@straive.com

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